

## NET SatisFAXtion™ Fax Machine Integration Server for Small-Medium Business and Enterprise

### Complete “Fax Machine” to “Fax Server” Integration Turns Fax Machines into “Clients” of the Fax Server

FaxBack's **Fax Machine Integration Server** extends all the benefits of the fax server to fax machines by making the fax machine a client of the fax server. Now business can route all fax traffic from fax machines through the NET SatisFAXtion fax server before it is routed to the VoIP media gateway for delivery to the PSTN.

Fax machines are mission critical to many business verticals including the healthcare, financial and shipping industries. Fax machines are used for transmitting legally binding contracts, purchase orders, invoices and other important business documents. Increasingly, regulatory and corporate governance initiatives are requiring that ALL fax images, including those from fax machines, be archived for records accountability and tracking.

FaxBack's Fax Machine Integration Server is an easy-to-deploy plug-in that seamlessly and efficiently integrates fax machines with the NET SatisFAXtion fax server enabling all fax images to be tracked, logged and archived solving the challenge of unmanaged fax machines and enabling organizations to use fax machines as a part of their overall integrated fax solution.

For organizations with fax machines located in branch and remote offices, the Fax Machine Integration Server is ideal because it directly links remote fax machines to a centralized fax server solution, using the WAN or Internet, resulting in reduced deployment complexity, management overhead and redundant hardware costs.

#### ARCHIVING

automatic archiving of all fax images sent over a fax machine and centralized transaction logging – reduces hard copy filing and facilitates HIPAA and SOX compliance.

#### TRACKING AND LOGGING

complete, detailed document delivery records for easy audit trail tracking and usage statistics.

#### NOTIFICATIONS

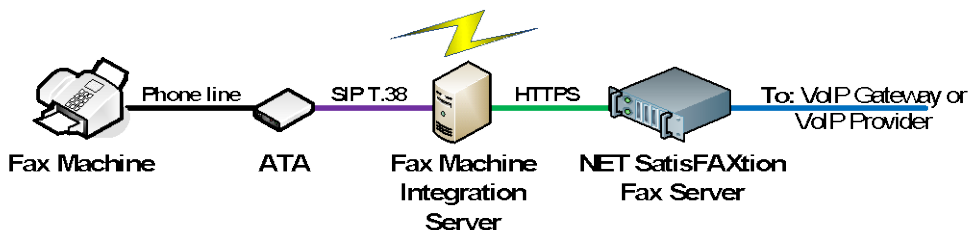
receive email notifications of completed faxes, fax delivery confirmation, auto busy and retry – extending fax server features to the fax machines

#### KEEP YOUR FAX MACHINES

Integrate existing fax machines for increased business process routing options.

#### CENTRALIZED VoIP FAX TELEPHONY

Supports branch and remote offices through a centralized fax server deployment – reduces hardware, complexity and management costs.



### Features & Benefits

- A complete solution that integrates the fax machine with the fax server not just the VoIP network.
- Turns the fax machine into a client of the fax server
- Complete audit trail tracking and logging of all fax machine usage
- Connects all fax machines, including branch and remote offices, to a centralized fax server
- Extend all the features of a fax server to the fax machine
- Archives all sent fax images from fax machines
- Facilitates HIPAA/ SOX compliance
- Integrates into enterprise fault tolerant networks
- Users can receive email notifications of fax status
- Uses HTTP for lower bandwidth and network traffic over raw SIP T.38
- Supports over the internet connections for branch/remote offices
- Reliable and secure connections for unreliable and unsecure remote network access using HTTPS with SSL
- Supports server virtualization
- Supports up to twenty-four fax machines per server
- Supports both server and client deployment scenarios
- Compatible with multi-function printers and digital senders
- Supports green initiative with paperless fax

## NET SatisFAXtion Fax Machine Client Plug-in Features & Benefits

- Retain the ability to reliably fax paper based documents
- Print-to-Fax from any application for easy fax submission
- Integration with Office Applications including Outlook
- Easy-to-deploy, Use and Manage
- Simple fax client feature set virtually eliminates support needs
- Supports connections to Microsoft Small Business Server (SBS)

## System Requirements

The Fax Machine Integration Server (FMIS) software must be installed on a machine that will be running whenever the attached fax machine will be used. It is recommended the machine be a server rather than a workstation so that the FMIS service runs at all times. The ATA and the FMIS software should be on the same 100Mbit or Gigabit Ethernet LAN because the T.30 fax protocol is relatively intolerant of latency.

**IMPORTANT:** The Fax Machine Integration Server cannot run on the NET SatisFAXtion Fax Server since it requires the standard SIP UDP port 5060, as well as an instance of the IP\_FAX driver.

### Static IP Addresses:

- One static IP address for the Fax Machine Integration Server.
- One static IP address for each MP202 ATA device.

### 32-bit Microsoft Operating System:

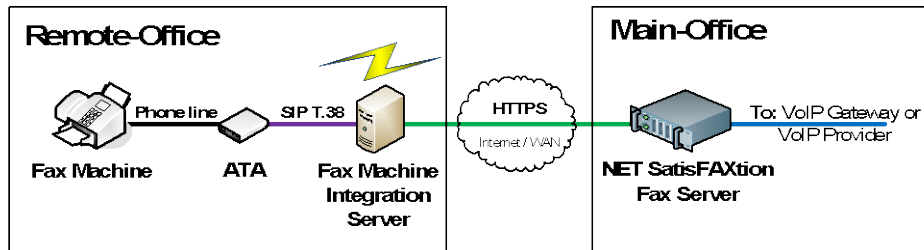
- Windows XP Professional SP2 or SP3
- Windows Vista SP1 Home, Business, Enterprise or Ultimate
- Windows Server 2003 SP1 or SP2
- Windows Server 2008

### Software Requirements:

- Microsoft Installer 3.1
- Microsoft .NET Framework 2.0 SP1
- Microsoft .NET Framework 3.0 SP1
- Microsoft .NET Framework 3.5 SP1

### ATA Requirements:

- Must support SIP and T.38.
- AudioCodes MP202 is recommended.



## Learn More:

Call: 800.329.2225 or 503.597.5350

Visit: [www.faxback.com](http://www.faxback.com)

Email: [info@faxback.com](mailto:info@faxback.com)

## About FaxBack:

Headquartered outside of Portland, Oregon, with over twenty years in the fax industry, FaxBack is a leading VoIP fax server solution provider for: Small-Medium Business; Enterprise; Branch and Remote offices; and Carrier-Service Provider applications. FaxBack's complete NET SatisFAXtion VoIP fax server product line reliably and efficiently integrates fax into:

- Email and Unified Communications Strategies
- Document Management Workflows
- and Mission Critical Business Applications

NET SatisFAXtion enables the ability to transmit, archive and track legally binding, business critical fax documents from any location, to any device.

Learn more about FaxBack's easy-to-deploy and use, scalable and high availability VoIP fax solutions at: <http://www.faxback.com>.